List of Sub-Processors

Cloud based Access Control and Locker Management Applications

1 Scope

Gantner uses certain suppliers for making available Gantner's cloud based access control and locker management applications and all related services to our Clients. Some of these suppliers may need to process personal data of our Clients on our behalf for rendering the services they have been engaged for.

In any case, Gantner warrants to enter into a data processing agreement with all such suppliers. Among others, Gantner requires its Sub-Processors to implement appropriate technical and organizational measures to ensure a sufficient level of security.

Gantner reserves the right to make modifications on the engaged Sub-Processors in accordance with the data processing agreement between the Clients and Gantner, keeping the below list up to date. The Client shall be specifically informed about updates to that list in writing via the email address registered for privacy notifications in the Platform.

2 List of Sub-Processors

Below you can find the complete and updated list of Sub-Processors engaged for each of our cloud applications:

eLoxx 365

Sub-Processor	Service description	Address, Country
Vintia NV (Salto Group company)	DevOps tasks, third level support.	Ter Waarde 50 8900 Ieper, Belgium
Amazon Web Services Inc.	AWS – Cloud services, hosting and other services (Processing data in the EEA).	410 Terry Avenue North Seattle, WA 98109-5210, USA (Processing data in the EEA)
Gantner Infotec India PVT. LTD. (Salto Group company)	DevOps tasks, third level support.	1211, 12th Floor, Anam2, Ambli Gam, Bopal Ambli RoadGujarat, 380058 Ahmedabad, India
Datadog Inc.	Logging and monitoring services.	620 8th Ave., 45th Fl. New York, NY 10018, USA
Local Salto/Gantner subsidiaries (a detailed list of the subsidiaries is available at Salto's website)	Technical support services.	Country of the Salto/Gantner company assisting with the technical issue (company belonging to the geographical area of the client will be assigned)
TeamViewer Germany GmbH	Software for remote support.	Bahnhofsplatz 2 73033 Göppingen, Germany
Microsoft Ireland Operations Limited	Email services for support ticketing.	One Microsoft Place, South County Business Park, Leopardstown Dublin 18 D18 P521, Ireland

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Salesforce Inc.	Tech support ticketing.	Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105, USA
Atlassian Pty Ltd	Tech support ticketing.	Level 6, 341 George Street Sydney NSW 2000, Australia (Processing data in the EEA)

LX Suite

Sub-Processor	Service description	Address, Country
Salto CloudWorks B.V. (Salto Group company)	Provision of the service, DevOps tasks, second level support.	Schipluidenlaan 4 1062 HE Amsterdam, Netherlands
Microsoft Ireland Operations Limited	Hosting services (and email services for support ticketing.	One Microsoft Place, South County Business Park, Leopardstown Dublin 18 D18 P521, Ireland
Datadog Inc.	Logging and monitoring services.	620 8th Ave., 45th Fl. New York, NY 10018, USA
Fastly Inc.	Web application firewall.	PO Box 78266, San Francisco, California, 94107, USA
MaxMind Inc.	IP geolocation service used for security purposes.	51 Pleasant Street # 1020, Malden, MA 02148, USA
Local Salto/Gantner subsidiaries (a detailed list of the subsidiaries is available at Salto's website)	Technical support services (local first level support, commissioning of the solution).	Country of the Salto/Gantner company assisting with the technical issue (company belonging to the geographical area of the client will be assigned)
The Rocket Science Group LLC (d/b/a Mailchimp)	Email notification services.	405 N Angier Ave. NE, Atlanta, GA 30308, USA
Freshworks Inc.	Tech support ticketing.	2950 S. Delaware Street, Suite 201, San Mateo, CA 94403, USA

G7 Connect, Integration Hub

Sub-Processor	Service description	Address, Country
Vintia NV (Salto Group company)	DevOps tasks, third level support.	Ter Waarde 50 8900 Ieper, Belgium

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