Case Study
The Erste Campus

Saving Resources in the Bicycle Room

Showers and separate wardrobe lockers are available to the staff in the **bicycle room.** These wardrobes **cannot be permanently occupied,** but only for maximum periods of 30 minutes. After showering and changing, the wardrobe must be emptied again to make it available to other staff. Thanks to this restriction to 30 minutes, **the number of required wardrobes could be kept to a minimum, thereby saving resources.**

Secure wardrobes are also required for the catering staff of the cafes and restaurants, as well as the cleaning staff on duty during daytime. The alarmed networked locker locks do not only increase security but are also completely integrated into the administration system.

Forgotten Staff ID Card

As it happens daily that employees either lose or forget their **staff id cards at home,** it is no hassle to copy cabinet authorisations **to a new, temporary card,** as GAT Relaxx and the Erste Group's management software are fully integrated. **The validity of the old card is inactive until the temporary new card has been deleted.** The same principle applies to lost cards. This saves time, reduces administration and ultimately personnel costs.

The GANTNER cabinet locking solution is ideal for this modern, flexible office work approach at Erste Campus. Since the **GANTNER system is already prepared for the latest technology trends,** including NFC, and can be extended and adapted at any time, GANTNER is able to provide a unique, optimised, **long-term solution with investment security** and high satisfaction.

« The contact between GANTNER, the project manager and the technicians was easy and constructive throughout the project phase. The project was completed on schedule and the system with its approx. 16,500 daily cabinet operations runs nearly flawlessly. »

Dieter Lang, Head of Security at Erste Campus

No Bench Warmers Here
Flexible Work Environment with GANTNER Solution for the Erste Campus

Erste Group, a **long-established** Austrian bank founded in 1819 and listed on the Vienna Stock Exchange, is one of the largest financial services providers in Central and Eastern Europe, serving about **16 million clients.**

Erste Campus – A Company Headquarters Setting New Standards

Centrally located in Vienna at the former site of Vienna's South and East Railway station, after five years construction time on a 25,000m² area and an approximate investment of about 300 million Euros, a **modern, open complex of buildings** was completed with a public area on the ground floor, including several cafes and restaurants.

For the first time in the company history, the **about 4,500 members of staff** of Erste Group, Erste Bank Oesterreich and their subsidiaries are **united in one headquarters.** Up to now, the group was spread over more than 20 locations in Vienna.

Andreas Treichl, CEO of Erste Group

❮❮ Our goal was to create a working environment in which our employees can easily collaborate regardless of organisational structures and develop ideas together. ❯❯

Andreas Treichl, CEO of Erste Group

Hot Desking – Work Wherever there is Space

With the **concept of an open-plan, flexible work environment,** Erste Group has opted for a future-oriented, modern solution. Allocated desks are a thing of the past. Instead, employees can choose where they'd like to work based upon what's **most practical** - freestanding desks, discreet workspaces, telephone booths or meeting lounges included.

A **key element** of this flexible work environment is the **secure and easy provision of places to store documents and personal work equipment.** GANTNER had the right solution.

Customer Requirements

Erste Group wanted their employees to be able to securely store their documents and belongings every day.

> **❮❮** The requirement was a single, freely expandable electronic cabinet locking system, capable of being used for both cabinet and mail box applications. **❯❯**
>
> *Dieter Lang, Head of Security at Erste Campus*

The cabinets and boxes had to be **completely integrated** into the **administration software** of the financial services provider. Staff should not be bothered with lost keys, forgotten PIN codes or handling coins any longer: **Staff ID had to serve as key** and granting of locker authorisations should be easy and effortless.
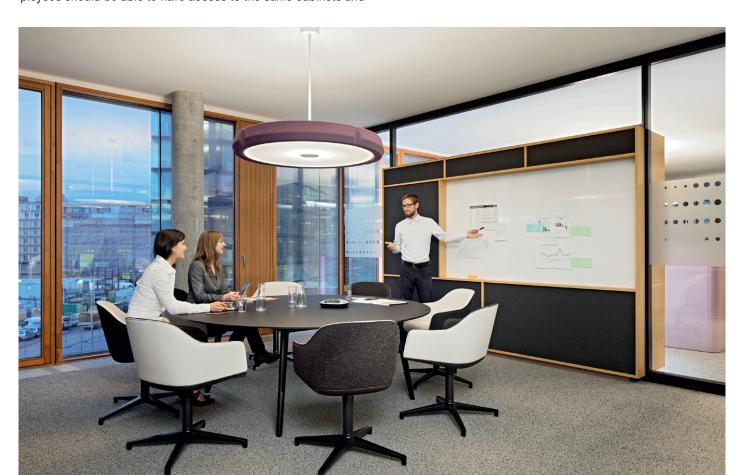
«The various cabinets had to be **operable independently of each-other in differing operating modes,** at least there had to be the choice between 'free' and 'personal' mode, multiple employees should be able to have access to the same cabinets and the **integration into a central security management system** was of major importance» explains Lang.

Security was essential. «It is vital, that the control units constantly exchange data with the central units and that the management system reliably detects **alarm messages**», says Lang. **Break-in alarms** and easy granting and administrating of authorisations were two basic requirements.

As the cabinets are placed in open offices and floors and are even sometimes built into functional furniture (for instance as room dividers) or telephone cabins, **design was another important criterion.** The **locks** needed to be **almost invisible,** flush mounted into the cabinet doors. Lang explained, «All power supply and control cabling had to be concealed and the locking status signalled by means of LED display.»

Even the mail administration, the wardrobes for the cleaning and catering staff, luggage lockers for guests and wardrobes in the bicycle room had to be equipped with special, purpose-defined locking solutions, involving cabinets and strongboxes in different sizes.

Networked Cabinet Locking System for Versatile Applications

Erste Campus and numerous still existing bank branches all over Vienna were equipped with the **multifunctional, networked cabinet locks** GAT NET.Lock 7000. Several thousand locks were used for this flexible office solution.

This **showcase** project captivates by the integration of modern cabinet elements into the various open-plan offices and floors of the five building complexes. With their IDs, staff can freely select and lock any available cabinet or use their personal one.

The entire cabinet locking system is managed with the GAT Relaxx software, which is interfaced with the bank's HR system.

The authorisations of the approx. 4,500 staff members can be conveniently imported into the GANTNER system, occupancy statuses as well as alarms can be displayed and statistical evaluations are easy to generate.

Special Solution for the Mail Room

In the Erste Group mail room, 600 mailboxes, secured by a GAT NET.Lock system, are provided for the private, secure, **non-bureaucratic distribution of mail.** Mailboxes are allocated to individual employees, but can be accessed by a defined group of people (for example, an entire department, or all assistants,

etc.). This system makes sure that **in an office building, where no one has an assigned desks, mail reaches the correct addressee without any logistical problems.** This helps to reduce personnel costs, whilst security is increased.

Project Data

Project:	The Erste Campus Am Belvedere 1 A - 1100 Wien
Client:	Erste Group Bank AG
Website:	www.erstecampus.at
GANTNER Products:	GAT NET Lock 7000 System GAT Relaxx Software
Installation:	GANTNER Electronic GmbH
Photos:	Copyright by Christian Wind and Werner Hutmacher, Vitra