
Quality Policy

Our corporate philosophy can be divided up into five strategic objectives, with which we demonstrate our capability and competence.

1. The key element in all of our activities is **customer focus**. Our performance is gauged by the specific benefit to the customer (product and service quality and delivery dependability). Collaborative partnerships with our customers are of fundamental importance in gearing the company towards the future.
2. The infrastructure in place within the company provides a solid platform for the implementation of a successful quality policy. The **focal point of our efforts to achieve quality is the employee**. His accountability for and commitment to the quality of his work results are encouraged. An important concern is the systematic creation of awareness of the quality concept throughout all company divisions with the aim of **continuously improving our performance** for the benefit of our customers as well.
3. The costs incurred inside and outside the company have a direct bearing on our competitive capability and profit. **Commercial best practice** is therefore a fundamental requirement for our long-term success on the market. As a fundamental principle, it is economically viable to maintain the prescribed level of quality, whereas lack of quality incurs unnecessary costs.
4. As a manufacturing company, we are reliant on close contact and **collaborative relationships** with our **suppliers and partners**. We nurture this relationship with particular care.
5. As well as meeting customer requirements, we have accepted **responsibility** for our **environment** and the **safety of our employees**. Our aim is to combine the maximum benefit to customers and employees alike. The health of our employees is important to us, and therefore optimum health and safety at work is a key consideration.

We, the Board of Directors and employees, undertake to regard the quality policy and its objectives as a joint quality requirement, and to gear all activities within the company towards the fulfillment of this requirement.

The Board of Directors

14.05.2018

Elmar Hartmann
GANTNER Electronic GmbH

(The online version of the document is valid without the signature of the Board of Directors.)